



Town of Morehead City Payment Arrangement for Water, Sewer and Solid Waste Charge

Water, Sewer and Solid Waste Charges Payment Plan

Governor Cooper's Executive Order 124 (EO 124) Amended for Executive Order 142 (EO142) requires providers of end-user, residential water, wastewater, electric, and natural gas service to, among other things, suspend disconnections of residential service for nonpayment through July 29, 2020, and suspend assessment of all penalties for late payments of monthly service charges incurred from March 31, 2020 through July 29, 2020.

Please note that EO124/EO142 does not extinguish or waive your account balances. If you had an unpaid account balance as of March 31, 2020 and/or charges incurred on July 31, 2020, you will need to pay those amounts by August 14, 2020 to avoid disconnection. The Town of Morehead City continues to bill our normal usage charges for services provided after March 31, 2020. You remain legally responsible to pay all amounts due on your account.

EO 124/EO 142 expired at 11:59 pm on July 29, 2020. You will, however, have until February 14, 2021 to pay any delinquencies that you incurred from March 31, 2020 through July 29, 2020 by executing this Payment Plan with the Town of Morehead City.

Recognizing the financial hardship many of you now face, and in compliance with EO 124/EO142, we are offering the following payment plan to our customers who are unable to pay their account balance in full that relates only to charges incurred from March 31, 2020 through July 29, 2020.

To participate in the plan, please sign below and return this form to the Town of Morehead City Water Department, 706 Arendell St., Morehead City, NC 28557 by USPS, drop box in front of City Hall or in City Hall (706 Arendell St.). This form must be complete and received in our office no later than August 28, 2020. If you have any questions, please email us at Shirl.Meadows@moreheadcitync.org. If you have any difficulties completing the form, please contact extension 130 for assistance.

Water, Sewer and Solid Waste Charges Payment Plan Terms

To participate in the payment plan, the undersigned agrees to pay a minimum of ten percent (10%) of the water, sewer and solid waste charges that accrued between March 31, 2020 through July 29, 2020 by September 14, 2020 and the remaining balance to be divided by five (5) remaining months due on the 14th of each of those months, ending the plan on February 14, 2021 to the Town of Morehead City.

Payments may be made by USPS, drop box, draft, credit card (through Official Payments) and through online banking or at City Hall (706 Arendell St.).

If you are unable to meet the minimum payment requirement, please contact extension 130 or 129 as soon as possible.

The undersigned acknowledges that the payment plan does not extinguish or waive the account balance. The undersigned remains legally responsible to pay the account balance in full. Upon termination of EO 124/EO142 the Town of Morehead City will resume its normal practices of applying late penalties to any new charges not paid on time. The Town of Morehead City will also resume its normal policies of disconnecting services if charges incurred after July 29, 2020 are not paid on time (Monthly Due Day 14th) or if the minimum payment plan amounts under the terms of this agreement are not paid on time.

You will have through February 14, 2021, to pay any delinquencies incurred between March 31, 2020 and July 29, 2020. Your services may be disconnected if you fail to make the minimum payment amounts due under this payment plan and if you fail to pay the full amounts owed for services billed after July 29, 2020.

I hereby acknowledge and agree to the terms of this payment plan.

Account Holder's Signature

Date

Account Holder Printed Name

Account Address

Account Number

For Town of Morehead City Official Use Only					
Confirmation of Account					
Account Holder Name		_____			
Account Address		_____			
Account Number		_____			
Balance at July 29, 2020		\$ _____	<i>If payment is late or missed please forward to Billing Clerk immediately</i>		
Payment Arrangement Schedule			Record of Actual Payments		
% of Balance	Month	Scheduled Amount	Actual Payments Made	Date Paid	Initial of Staff Recording Payment
10% of 7/29/20 Balance	Month 1	\$ _____	\$ _____	/ /	
18% of 7/29/20 Balance	Month 2	\$ _____	\$ _____	/ /	
18% of 7/29/20 Balance	Month 3	\$ _____	\$ _____	/ /	
18% of 7/29/20 Balance	Month 4	\$ _____	\$ _____	/ /	
18% of 7/29/20 Balance	Month 5	\$ _____	\$ _____	/ /	
18% of 7/29/20 Balance	Month 6	\$ _____	\$ _____	/ /	
		\$ _____	\$ _____	Total Payments	
_____ Signature of Town staff Completing Payment Schedule					